



## WHAT IS THE NEW DEAL THAT EVERYBODY IN THE CARE INDUSTRY IS HOPING FOR?



## UNPACKING THE IMPACT FACTORS TOWARDS A NEW DISPENSATION

The following themes have been outlined at the workshop on 2-3 March 2021 convened by the Minister, which will form the basis of a plan to be approved by Cabinet: **ONE**

- ✓ Sustainable and equal funding models, prioritising and ringfencing funding the most vulnerable and social grantees
- ✓ The De Loittes study in 2019 on the funding scenario was the last straw that found that care services are 48% underfunded
- ✓ Frail care has become unaffordable across the industry and this must change

## UNPACKING THE IMPACT FACTORS TOWARDS A NEW DISPENSATION- TWO

- ✓ The objects, standards and norms of Act 13 of 2006 to be consistently applied
- ✓ All services rendered must be properly registered
- ✓ The study by Creative Development Works on Act 13/06 in 2018 found the Act is a mere piece of paper and the industry is on the edge of collapse
- ✓ Norms and Standards for frail care are founded in the medical sector, treating older persons as sick and debilitated. The time for de-medicalize all care services
- ✓ All care services in institutions or at home to be the same

## UNPACKING THE IMPACT FACTORS TOWARDS A NEW DISPENSATION (3)

### THREE:

- ✓ All spheres of government must work in unity towards ensuring equality and addressing shortcomings
- ✓ Departments of Social Development and Health must work as close partners and an agreement is a priority
- ✓ The warnings of WHO that by 2025 and finally 2033, dementia care will be prominent in the frail care environment, must be noted and considered

## UNPACKING THE IMPACT FACTORS TOWARDS A NEW DISPENSATION (4)

### **FOUR:**

- ✓ Zero tolerance for any race discrimination and human rights and elder abuse
- ✓ The SAHRC to be mandated to act as a special watchdog
- ✓ Almost 70% of housing and care facilities may still apply racial divisions, the industry need to accept responsibility to wipe out all forms of racial inequality
- ✓ All NPO'S must be able to be accessible for all cultural groups. If not the NPO status to be reviewed

## UNPACKING THE IMPACT FACTORS TOWARDS A NEW DISPENSATION (5)

### **FIVE:**

- ✓ Capacity building, upgrading and deployment of care workers to become the main providers of care services
- ✓ The Department of Economic Development is investing in building a new employment driven dispensation for care workers
- ✓ Private service providers to accept co-responsibility to promote this very important strategy

**SIX:**

- ✓ De-institutionalisation of frail care towards home away from home and person-centred care
- ✓ Residential facilities to review own routines to become home friendly
- ✓ This service is set to out-pace frail care

**UNPACKING THE  
IMPACT FACTORS  
TOWARDS A NEW  
DISPENSATION (6)****UNPACKING THE IMPACT FACTORS  
TOWARDS A NEW DISPENSATION (7)****SEVEN:**

- ✓ Establish a reliable and relevant research agenda, programme, and practice in the care industry
- ✓ Facilities to be motivated to become more research orientated
- ✓ Facilities to use innovative procedures and technology in service provision to become more affordable and person-centred

## UNPACKING THE IMPACT FACTORS TOWARDS A NEW DISPENSATION (8)

### EIGHT:

- ✓ Promote and enable the practice of self-regulation by non-subsidised facilities.
- ✓ Facilities to become more diligent towards quality care and support
- ✓ Facilities must be encouraged to become more compliance orientated – **do not wait for government to provide or act!**

## UNPACKING THE IMPACT FACTORS TOWARDS A NEW DISPENSATION (9)

Ensure full compliance with the Bill of Rights and all other pieces of legislation

Ensure full participation of older persons in decision making at all levels. Zero tolerance for agesism

SAOPF to play a dynamic role to build and sustain the voice of older persons. Join the VOICE

## UNPACKING THE IMPACT FACTORS TOWARDS A NEW DISPENSATION (10)

**TEN:** Cabinet to approve a plan to be strictly monitored

The Amendment Older Persons Act is set to go through Parliament by July 2021

## BUILDING BLOCKS OF A FUTURE FRAIL CARE DISPENSATION (1)

The following themes can be identified and built into the plan:

- Convert the frail care institution into a care home environment
- Believe and apply the principle that age is not an illness and that older persons are ordinary human beings, not patients who do not need medical driven care, but rather tender loving care
- A person-centred home-based environment that looks, feels, and operates like an ordinary home
- Optimise and wider range use of well-trained and skilled care workers

## BUILDING BLOCKS OF A FUTURE FRAIL CARE DISPENSATION (2)

- The following themes can be identified and build into the plan continued:

- Base all Individual Care Plans on accurate and regular assessment. Go full out to involve older persons in services towards restoring independent self-functioning, optimally

- Apply categorization care system that is based on personal needs, freedom, individuality and is less medical routine driven

- Consider physically grouping residents with similar care needs based on the category system which is developed to fit all settings

## BUILDING BLOCKS OF A FUTURE FRAIL CARE DISPENSATION (3)

More themes:

- Consider developing a care intensity scale based on personal assessment to direct care and evaluate responses to applied care programs
- Consider undergoing a care compliance audit to promote self-regulation and in process to explore innovative care practices
- Optimise personal involvement of residents and family in care provision, skills training, and socialisation. Understand and address the changing needs of a new generation of older persons.
- Promote and facilitate personal contact with family, friends, plants, animals, and children. Prevent isolation, it kills the human spirit!!

## TO CONCLUDE

DO WHATEVER IT TAKES TO CONVERT THE FRAIL CARE INSTITUTION INTO A FAMILY HOME SETTING

PROMOTE TENDER LOVING CARE - PREVENT BECOMING HOT-HOUSES FOR DEPENDENCY AND ITS FILIAL COMPANION—ABUSE

BECOME RESEACH DRIVEN INNOVATIVE AND ENSURE COMPLIANCE WITH NORMS AND STANDARDS

### WORTHY PERSON-CENTRED MODELS TO CONSIDER:

- ATTENTIVE CARE AND
- APPLY THE EDEN PRINCIPLES MODEL
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