

INFORMATION AND KNOWLEDGE BASE

- Chapter 22 -

REFERENCES

The following sources have been used in the preparation of the guide:

- Discovering the essence of leadership – Tony Manning.
- Make the right decisions – Roger Dawson.
- Peak performance – The Career Press Inc.
- Leadership Mastery – Dale Carnegie.
- Centurion Hospice documentation and SOP.
- ZHOA documentation and SOP.
- SNBC documentation and SOP.
- Strachan Crouse's newsletters.
- The Institute of Members of the governing body' website.
- Google for various definitions.
- Residential Estate Industry magazines.
- Home Owners' Association Survival Manual – Graham Paddock.
- Sectional Title Survival Manual – Graham Paddock.
- PricewaterhouseCoopers – Good Governance Brochures.
- Various articles from Beeld and Pretoria newspapers.
- Information supplied by colleagues and specialists operating in the industry.
- Various presentations at ASC member meetings.
- Various publications of Professor Syd Eckley.
- Other speakers at the ASC members' meetings over time.

'It is easier for an executive to open the door of opportunity because he or she is in a key position'