

INFORMATION AND KNOWLEDGE BASE

INDEX

Chapter

- 1. Introduction**
- 2. Legal in General**
- 3. Acts, Laws, and Regulations**
- 4. Governing Body Responsibilities**
- 5. Management**
- 6. Finances and Information Technology**
- 7. Human Resources**
- 8. Property Ownership and Management**
- 9. Security**
- 10. Utility management**
- 11. Catering**
- 12. Maintenance**
- 13. Care in General**
- 14. Types of Care Facilities**
- 15. Public Relations and Marketing**
- 16. Communication**
- 17. Environment and Green Practices**
- 18. Fundraising and Events Management**
- 19. Handy Model to Develop a Facility**
- 20. Success factors for a retirement facility**
- 21. Life rights**
- 22. References**